

SARA

Mobile manpower management tool

Bridge the gap between HR and the operation

After providing security manpower services for more than a decade at international airports we decided to create a tool that solves the biggest challenges that any large manpower company will encounter in day to day work. We identified and bridged the gap between HR and operations and while doing this we realized that the right information at the right time could just save the day in regards of efficiency. First created for our own use and then extensively tested and fine-tuned in our operations, SARA is now the nucleus of all our manpower management.

Dashboard

Where are my employees? Is a very logical question, but in a large organization this can be hard to answer. We connected SARA to our own and to 3rd party planning systems. At present, the comprehensive dashboard overview shows us live where employees have been sent without even tracking them.

Daily operations

We have to stay up to date continuously and for this we created a set of operational tools and rules within SARA. For instance, if the plastic gloves at lane 4 ran out, set a task to a person or a defined area to make sure that someone brings a new supply of gloves as quickly as possible. Did everyone follow and sign for the daily briefing? The briefing system allows you to simply add a briefing and assign it to all or selected employees and easily follow up on them later. To complete this, the logbook feature allows management to quickly get a summary of all the events of the daily operation.

Forms

We had to get rid of a massive amount of paper forms that we accumulated, so we used SARA and went paperless by incorporating an easy 'what you see is what you get' form incorporated into SARA. Application administrators can create and publish

forms and they will be instantly available on all mobile devices that have the SARA app installed. SARA allows forms to be signed directly on a mobile device. Built-in approval flows together with options to export the finished forms to PDF and e-mail, or save them to an external location completes the paperless experience.

Chat, notification and alert system

Coordination is vital in a large operation. With SARA we now get overview of notification, alerts and messages upon which we need to act. The SARA chat system was built exactly for this purpose. Integration with the native IOS operating system makes sure your mobile device will go 'ping'. Security alerts need to inform employees that baggage was left unattended. An emergency change in procedures? The alert feature allows you to warn a pre-selected group or all your employees simultaneously.

SARA's infrastructure

As we are a security company, we did not only have a need for a very strong security system for the infrastructure of SARA but also a comprehensive security system that dealt with data protection. Using a wizard, SARA allows you to set or modify rights of features or content for groups, users or even imported groups from an external HR system.

External connections

There is always more information that can be useful; for this reason we made sure it is easy to connect SARA to external data sources like airport information systems, training systems, HR systems and more. The right information at the right time and place can make all the difference in your day to day operation.

Amongst others SARA also includes a:

- Comprehensive employee overview
- A business rules system
- Import and export system to various 3rd party training platforms
- A fine grained rights and security system
- A reporting system

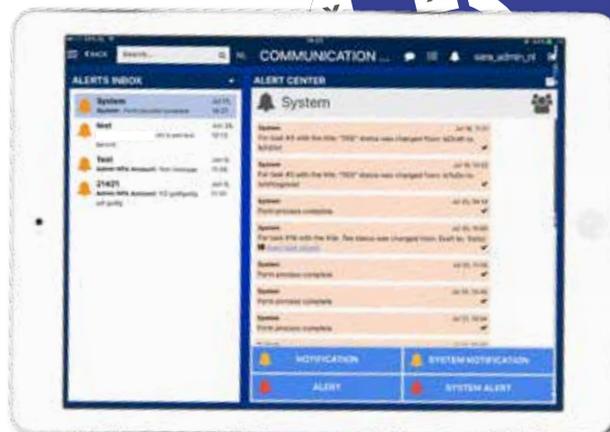
Does SARA fit your organization?

SARA is usable to manage a small or a large workforce. SARA is scalable and can be used in multiple locations at the same time. SARA connects to a wide variety of external sources and is easily adaptable to add even more. We are continuously adding features and connections and can tailor SARA to fit your organization to meet your needs.

For additional information, please contact assales@i-sec.com or visit as.i-sec.com



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